

Waste Management

Marsh & McLennan Companies recognizes its responsibility to conduct business in a way that protects and improves the state of the environment for future generations.

> As Marsh & McLennan Companies leases the majority of our office spaces, we are legally required to comply with the terms of each lease, many of which include mandates on waste management solutions.

Therefore, potential buildings are evaluated on a commitment to environmental sustainability (of which waste management is a part). In addition to working closely with building management to ensure that waste and recycling programs are in place and effectively operated, we are also committed to the education of our colleagues to ensure that materials within our space are disposed of appropriately.

TECHNOLOGY RECYCLING

Marsh & McLennan Companies has an End of Life Electronic Recycling Program for all technology related electronics (desktop and data center components). This program offers the following ecological benefits:

- Allows us to expand our recycling footprint to include all regions around the world where we operate.
- Whenever possible, offers the resale of equipment, putting equipment back in use.
- Includes the responsible disposal of equipment that cannot be sold or reused.

Last year, over 350,000 pounds of technology components were recycled through this program.

PAPER RECYCLING

Marsh & McLennan Companies works closely with our partners to ensure documents required for shred are recycled. By recycling the confidential materials placed in US and UK shredding bins, we recycled over 2,000 tons of paper last year.

WASTE CONSUMPTION REDUCTION EFFORTS

Marsh & McLennan Companies continues to focus on reducing paper consumption, energy consumption and overall print costs by further implementing and upgrading our managed print service (MPS) program. This program includes the Follow-Me-Print feature, allowing print jobs to be securely retrieved at any of the new security-enabled devices. This easy and secure access to documents eliminates printing unneeded documents. In 2018, we reduced our US print fleet by 12% and avoided 7.6M pages of unneeded print. Implementations across the US, UK, Australia, and Canada resulted in an overall reduction of paper purchases of 14%.